



IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Application of: § Attorney Docket No. 26530.91  
Dana Henriksen §  
Serial Number: 10/724,269 § Customer No. 27683  
Filed: November 26, 2003 § Group Art Unit:  
For: METHOD AND SYSTEM FOR § Examiner: N/A  
MANAGEMENT OF GLOBAL QUEUES §

**PRELIMINARY AMENDMENT**

Mail Stop Non-Fee Amendment  
Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

Dear Sir:

Prior to the initial examination of the above-identified application, please amend the application as follows:

**Amendments to the Claims** are reflected in the listing of claims which begins on page 2 of this paper.